

Enhanced Language Training (ELT) for Internationally Trained Professionals

Workplace Communication & Customer Service



*Enhance your workplace language skills
and get Canadian work experience, all
in one comprehensive program*

- Free, full-time program with employment focus
- 11 weeks of combined in-class and online training
- Improve workplace language skills for your sector
- Upgrade computer skills on workplace applications (MS Office Suite)
- Learn about the Canadian labour market, résumé writing, job search strategies and more
- One-on-one job search support including mock interviews with employers
- Volunteer placement opportunity in Canadian Office/Customer Service work environment

Who can join this program?

- Permanent residents of Canada
- Convention refugees or protected persons
- Newcomers accepted as permanent residents with confirmation from Immigration, Refugees and Citizenship Canada

Prior experience in Office/Customer Service work environment is required.

Participants should have Canadian Language Benchmark 6 or higher. Language assessment will be arranged.

Call now for an appointment to learn more.

Toll-free 1-877-761-1155, extension 3151

After 4:30 pm or weekends, please call 289-842-3151



Welcome Centre - Richmond Hill
South Hill Shopping Ctr, 9325 Yonge Street
Richmond Hill, ON L4C 0A8
Toll-free: 1-877-761-1155
www.welcomecentre.ca

York Region Transit Routes:
85 RUTHERFORD/16TH
99 YONGE or VIVA BLUE

*Enhanced Language Training is delivered by COSTI Immigrant Services.
Language and skills training enhances your chances of success. A variety of
programs are now available to individuals and to employee groups at work.*



Welcome Centre Lead Agencies: COSTI Immigrant Services • Catholic Community Services of York Region • Centre for Immigrant and Community Services • Job Skills • Social Enterprise for Canada — in collaboration with other service providers.

Funded by:

Financé par :



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada